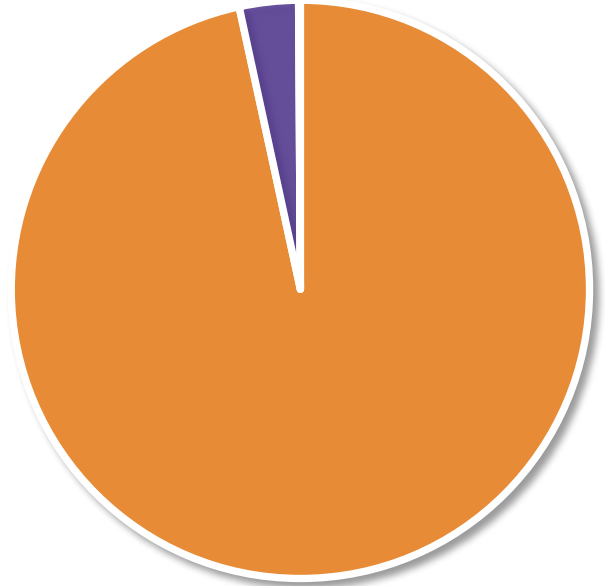


In 2019, Arkansas Children's Northwest (ACNW) completed its inaugural Community Health Needs Assessment (CHNA) and this informed its first Implementation Strategy for 2020-2022. The goals set out 10 proposed new actions and 20 continuing initiatives, which will be completed in the 2020-2022 timeframe.

In **FY19** – Arkansas Children's Northwest invested

\$14,554,822

in Community Benefit work.



Uncompensated Care 96.6%

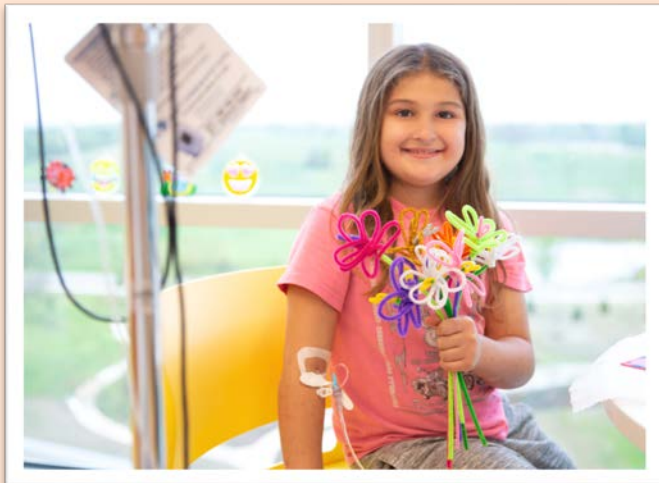
Community Health Improvement 3.3%

Cash & In-Kind Contributions 0.1%

Uncompensated Care

\$14 million spent supporting qualifying families' health care needs.

Uncompensated care ensures that families can meet their own basic needs while helping their children access needed health care. Arkansas Children's Northwest has joined the long history of Arkansas Children's Hospital in supporting a commitment to treating all patients regardless of ability to pay.



\$473,734 spent improving the health needs of children and their families.

Community health improvement programs are programs designed to address community needs. The 2020-22 Implementation Strategy for Arkansas Children's Northwest identifies seven components to address the ten major needs found in the 2019 Community Health Needs Assessment for the northwest region of the state.

Components of the 2020-22 Implementation Strategy

- 1) Implement evidence-based nutrition education curriculum to address the focus areas of Food Insecurity and Child Obesity.** Current actions include: inpatient caregiver meal program, emergency food boxes available for families, and food available in the ACNW Family House for inpatient families.
- 2) Improve access to care by promoting cultural and language communication options to address the focus area of Equitable Access to Care.** Current actions include: interpreter services staff (Spanish and Marshallese), introduction to cultural diversity in hospital orientation, an increasing number of documents already being translated.
- 3) Address child injury by offering safety materials and educational classes to parents and caregivers in the community to address the focus areas of Child Injury and Parenting Supports.** Current actions include: car seats available to families with financial need through Social Work Department, medication lock boxes and gun locks available, suicide prevention training and education provided, safe sleep initiatives practiced on inpatient unit along with education to caregivers, Stop the Bleed training provided through Trauma Program.
- 4) Improve access to immunizations by coordinating existing programs for parents and families to address the focus area of Immunizations.** Current actions include: Increased access to primary care services, including expansion into evening hours, to offer more availability to well child visits and increase immunizations amongst children covered by patient centered medical home.
- 5) Improve access to reproductive health education and resources by expanding partnerships with other healthcare groups, to address the focus area of Reproductive Health.**
- 6) Increase access to oral health care for kids in Northwest Arkansas by providing ancillary support to a network of partners to address the focus area of Oral Health.** Current actions include: the work of the Arkansas Children's Hospital mobile dental clinic in Washington and Benton counties.
- 7) Address social issues that impact child health by collaborating with a broad network of child health stakeholders in Northwest Arkansas, to address the focus area of Social Issues.** Current actions include: social work provides resources to families to remove barriers with social issues and increase access to healthcare.

Cash & In-Kind Contributions

\$20,650 spent supporting community organizations and causes that promote children's health.

Cash & in-kind contributions supported other non-profits to improve child well-being. Arkansas Children's Northwest supported 11 organizations in the Northwest Arkansas area.



Highlights of Arkansas Children's Northwest Community Donations:

- Supported Arkansas Advocates for Children & Families in the work to promote policies that ensure children have equitable access to quality education, healthcare and other programs.
- Supported the Northwest Arkansas Food Bank and their efforts to address children and family food security.
- Supported the Down Syndrome Connection of NWA and the Sunshine School & Development Center in order to make resources available to children with physical or mental delays and their families.